The RingCentral Softphone is an easy-to-use app, and a comprehensive communications hub with an all-inclusive phone, fax, SMS, and conferencing. Convert your computer to a phone using the internet.

Softphone Features
- Calling and texting
- Call forwarding
- Voicemail and call recording
- Faxing

Softphone User Guides
- Softphone for Windows
- Softphone for Macs
- Softphone for iOS (iPhone, iPad)
- Softphone for Android

Tips
- Select **Single Sign-On** option to log in.
- Avoid echoing by using headset with microphone.
- When you are not speaking during a conference call, use the mute option to eliminate background noise.
- **Favorite** contacts for easy connections.
- Check the **Presence Status** of anyone to ensure availability.
- Sync your system calendar with Softphone to get notifications of upcoming meetings.

Support Contact
Please submit a ticket to the CUIT Service Desk to ask questions or report an issue. You can also call the Service Desk at **212-854-1919**. You can expect a response within one business day.