

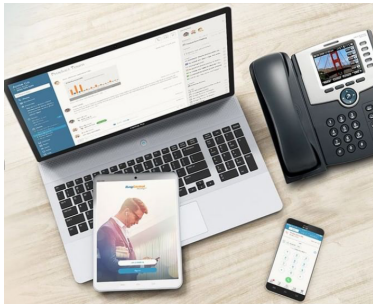
# UC User Guide Center

Columbia University Information Technology (CUIT) provides a suite of work collaboration tools that make it easy for administrators and instructors to communicate with other members of the Columbia University community at any location via telephone, video, chat, web conferencing and team collaboration tools. This service is called [Unified Communications \(UC\) and Collaboration](#).

The RingCentral suite provides a one-stop solution for remotely located teams to hold their text/audio/video conversations, calendars, transfer files and execute tasks in real-time from any device (computer, mobile or tablet) in a seamless and collaborated manner.

## UC Benefits


- Improved work efficiency with higher collaboration between teams.
- Real-time communications for swift responses.
- Flexible work space culture with multi-device access.
- Productive remote working.



### Printable Reference Guides

- [Softphone Quick Guide.pdf](#)
- [RingCentral App "Glip" Quick Guide.pdf](#)
- [Meetings Quick Guide.pdf](#)
- [Deskphone Model VVX250 Quick Guide.pdf](#)
- [Deskphone Model VVX450 Quick Guide.pdf](#)
- [RingCentral VVX250 User Guide.pdf](#)
- [RingCentral VVX450 User Guide.pdf](#)

### Support Contact

Please  [submit a ticket](#) to the CUIT Service Desk to ask questions or report an issue. You can also call the Service Desk at **212-854-1919**. You can expect a response within one business day.

[Submit a ticket](#)